



Terms & Conditions

Booking / Payment Terms:

- Your Wedding flower quotation is valid for 21 days only.
- Your wedding should be booked at least 4 weeks prior to your wedding. This gives us time to pre-order your flowers & reserve your special day in our calendar.
- A booking is confirmed upon payment of the non-refundable deposit of 25% of the total cost, together with receipt of your signed agreement.
- Payment can be made by cash, credit card or direct deposit.
- The balance is payable no later than 14 days prior to your wedding date.

Hired Stock:

- Hire stock must be returned to our store no later than 2 days after the wedding (if not arranged to be collected by our staff). Safe, unbroken and full return of all hired stock is the responsibility of the client.
- Lost, broken or damaged stock on hire from White House Flowers must be paid for by client. Please advise your guests that all hired items (eg vases & votives) must not be removed from venue.
- Credit card details must be supplied as a holding deposit for all items on hire. **White House Flowers** reserves the right to charge the hiree any replacement costs for items damaged, lost or broken.

Delivery & Collection:

- Surcharge applies if venue's policy states that hired stock must be collected at the completion of the wedding or outside normal store trading hours.
- Preparation, delivery & collection on a public holiday will attract a surcharge.

Contract of Agreement:

I _____ (client's name) agree with the terms and conditions as listed above. I have proof read my confirmed wedding flower order, and confirm that all details pertaining to the venue, date, delivery times & scope of the order is correct.

Client's Signature: _____

Date: _____

Client's Address: _____

Phone Number: _____

White House Flowers

(t) 9977 5323

(f) 9977 5650

whitehouseflowers@live.com

info@whitehouseflowers.com.au